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Press Release

PRIMECARE HEALTH RECEIVES 5 HRSA QUALITY AWARDS, INCLUDING GOLD HEALTH CENTER QUALITY LEADER BADGE, FOR COMMUNITY CARE EFFORTS

PrimeCare Health, a Federally Qualified Health Center and Nonprofit receives national recognition as a Health Center Quality Leader, among other awards, for being in the top 10% of all Health Centers in the country for the second consecutive year.

The Health Resources & Services Administration (HRSA) recognizes community health centers across the country with Community Health Quality Recognition (CHQR) Badges every year based on their accomplishments in the areas of access, quality, health equity, and health information. PrimeCare Health is a proud recipient of five quality badges for the care provided in 2021, including the gold medal in quality which is awarded to the top 10% of health centers in the country.

"The HRSA quality awards that we received this year speak to the dedication and resilience of our staff. This is our second year being named a Health Center Quality Leader, and I'm proud of our team for continuing to provide an excellent standard of care in the communities that we serve." – Lynn Hopkins, CEO

The Access Enhancer, Health Disparities Reducer, Advancing Hit for Quality, Addressing Social Risk Factors, and Patient Centered Medical Home (PCMH) badges were among PrimeCare's accolades for the high-quality healthcare they provided to community members. Of these, the health center was particularly honored to have earned the "Addressing Social Risk Factors" award, which PrimeCare received due to their increase in case management and care management services. These coordination services allow PrimeCare to assist patients far beyond the exam room, connecting them to resources like housing and food and providing education on their medical conditions.

Behind the HRSA awards is outstanding patient care at the hands of PrimeCare's dedicated staff. In 2021, PrimeCare had the highest screening rate for Breast Cancer and Colorectal Cancer among all Federally Qualified Health Centers in the state of Illinois and ranked second in HIV Screening. PrimeCare stands proudly among an elite group of health centers in the United States, one of eight to win four quality awards and the Gold Medical in quality.

"I am very proud of the work that PrimeCare staff do every day. Behind every data point is a provider who spent a little extra time teaching a family about a vaccine or a case manager who helped a patient receive financial assistance for their diabetes medication. Providing high-quality care means our patients live longer and healthier lives and it's a responsibility we all take to heart." - Erin Howes, Director of Quality Improvement

PrimeCare Health aims to promote wellness and provide accessible, compassionate, and culturally respectful health care in partnership with the patients and communities they serve. Through their seven health centers across the northwest side of Chicago, they serve as primary care providers for 25,000 patients with over 90,000 visits annually.

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