



PrimeCareHealth
COMMUNITY HEALTH CENTERS

Meet Our Care Coordination Manager!



Guadalupe Salgado (she/her/hers)
PrimeCare Health Administrative Office

Education & Credentials:
MA Certificate

Languages Spoken:
English, Spanish

How and where did your career in healthcare get started?

I had always known that I wanted to be a provider, so my family was very supportive when I decided to pursue a 12-month program to become a Medical Assistant. During the program, my passion for helping others truly grew.

How did your interest in community health centers develop?

My interest in community health centers started very early on as my family and I were patients at one while I was growing up. I loved that we could get all the healthcare services we needed in the same place and wanted to someday be on the other side of the desk, helping others. I did my MA externship at the health center that my family and I went to growing up!

What traits or skills are needed to excel in your position?

A person in this role should be caring, compassionate, and organized. Our mission as an organization is to help our patients and their families be healthier, so one of the most important traits is never giving up or taking no for an answer when it comes to helping patients. Being able to engage in the community to build partnerships for PrimeCare is necessary for my position as well.

Tell us about a time you helped a patient overcome an obstacle. How did it make you feel?

Back when I was a Case Management Lead, I worked on a project with Starbucks to help families afford gifts for the holidays. My responsibility was to learn what each family was going through and enroll them in the program. One family was experiencing job insecurity due to COVID and other health issues. After I helped them, the mother was very grateful and said, "I didn't know someone like you existed." I promised from there on to make sure all our patients know that PrimeCare Health has case management. We're growing and need case management everywhere, and our patients have a right to it.

Do you have any hobbies or talents that we may be surprised to hear about?

Ever since my family and I moved into our new home two years ago, we started seeing a lot more birds. So lately, I've gotten really into bird feeding, buying food for them, and thinking a lot about their nutrition.

What brings you joy?

My family brings me joy. My boys are growing up, and I love spending time with them and being able to enjoy their sports games. I also have a supportive husband, parents, and siblings, and it makes me happy that they're able to see me keep growing personally and professionally as well.