



Meet a Practice Manager!



Jasmine Mendez (she/her/hers)
Young Family

Credentials:
MA

Languages Spoken:
English, Spanish

How did your interest in community health centers develop?

I started my career at another health center, where I fell in love with the community health mission. We served patients who were in and out of the country, of different immigration statuses, and may not have been able to afford care. I learned a lot and served in a lot of different roles including a full-time position as a Medical Assistant Clinical Manager. I

eventually moved to PrimeCare where I still serve the community and apply all my knowledge that I've learned in my time with community health centers.

What skills or traits are needed to excel in your position?

In my position, I need to be organized, understanding, compassionate, reliable, and always willing to help patients and staff. Thinking outside of the box is necessary in every situation. It is also super important to try and understand how patients are thinking. Showing patients that we're engaged and understanding them goes a long way!

Young Family has recently changed offices in the same building. How will this move affect your current and new patients?

Our new location is vibrant, bright, colorful, and happy. We love having this extra space because it allows us to increase overall patient access and care. We have more rooms available for patients who call and need to be seen the same day. We also have more room for behavioral health services, on-site services, and appointments if they're available.

How do you see your site and team growing in the next few years?

We want to keep utilizing our new space to the top of its capacity. We have three daily providers and are hoping to add a fourth to the team soon. We want to grow in terms of the services we provide as well. Psychiatry and long-term therapy would be two great ones to add at Young Family. A full range of services under one roof for patients is in the works, which will be great!

Do you have any hobbies or talents that we may be surprised to hear about?

My fiancé has a horse named El Americano who participates in Mexican rodeos! I love going with him to the ranch to feed the animals and get El Americano prepared for the next rodeo. I'm a city girl, so this is all pretty new to me, but I love it!

What brings you joy?

My family, friends, and coworkers bring me joy on a daily basis. I enjoy going to work and spending time with amazing and caring people who are dedicated to taking care of others like I am. Afterwards, I always look forward to going home and spending time with my loved ones!