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Press Release

PRIMECARE HEALTH'S OVERALL QUALITY PERFORMANCE IN THE TOP 10% OF ALL HEALTH CENTERS ACROSS THE NATION

PrimeCare Health, a Federally Qualified Health Center and Non-profit, receives national recognition for achieving the best overall clinical quality measure performance among all health centers in the country.

Every year community health centers submit their quality data, which represents their quality improvement in the areas of access, quality, health equity, and health information, to Health Resources & Services Administration (HRSA) in hopes of receiving Community Health Quality Recognition Badges for their work.

“Our PrimeCare team exemplifies a culture of quality in everything they do and, believe it or not, share a passion for data and quality improvement that makes my role in quality exciting and fulfilling. Being successful in quality means more patients were screened for cancer, more infants received lifesaving vaccines, more patients were screened for symptoms of depression and were connected to help, and the list goes on. Our investment in and dedication to quality improvement translates to improved health outcomes for our patients and the communities we serve and it’s honor to support our care teams in this work.” – Erin Howes, Director of Quality Improvement

The Health Center Quality Leader Badge is awarded by tiers with the bronze badge going the top 21-30% of health centers, silver which goes to the top 11-20%, and gold which is awarded to the top 10%. PrimeCare Health is proud to announce that they have ranked in the top 10% of all community health centers and have received the gold badge as a result.

“This past year has been challenging for many health care organizations both large and small. Community Health Centers, like our own, continue to be the first line of defense in many underserved communities. I’m very proud of the efforts of our staff in achieving this recognition during the historic crisis of the current pandemic. - Lynn Hopkins, CEO

PrimeCare Health has also received recognition from HRSA for advancing telehealth, patient engagement, interoperability, and collection of social determinants of health to increase access to care and advanced quality of care. Finally, they received a gold medal for their work around cholesterol control from the American Heart Association and a silver medal for blood pressure control from the American Medical Association.

“Our staff are the backbone of the organization and it’s thanks to them and the trust they have developed with our patients that we were able to achieve these quality improvements.” -Dr. Jim Christoforidis, CMO

While these awards are a great honor for the organization it’s ultimately thanks to its dedicated staff and trusted patients who worked together to achieve these positive health outcomes. PrimeCare Health looks forward to continuing to provide affordable quality healthcare and improving health outcomes for the underserved communities throughout the Northwest of Chicago.

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